

Beat: News

Dr. Jitendra Singh Awards Certificates Of Appreciation

Certificates Awarded For Performance

New Delhi, India, 02.06.2016, 19:08 Time

USPA NEWS - The Minister of State for DoNER Dr. Jitendra Singh presented the Certificates of Appreciation for the Ministries/ Departments based on performance in CPGRAMS, in New Delhi on June 02, 2016.

Certificates Awarded For Performance In CPGRAMS

The Union Minister of State (Independent Charge) for Development of North Eastern Region (DoNER), Minister of State (Independent Charge) for Youth Affairs and Sports, MoS PMO, Personnel, Public Grievances, Pensions, Atomic Energy and Space, Dr. Jitendra Singh awarded the Certificates of Appreciation to the Ministries/Departments based on their performance in the Centralized Public Grievance Redress and Monitoring System (CPGRAMS), on June 2.

Speaking on the occasion, Dr. Jitendra Singh said that the number of grievances received have increased in the last two years. It is an indication of increasing faith of the citizens in the grievance redressal mechanism, he added. He also said that he himself and the senior officers of Department of Administrative Reforms and Public Grievances (DARPG) have been personally calling the citizens whose grievances have been redressed. These calls are made at random to the citizens to take feedback from them and to ascertain their satisfaction level.

Article online:

<https://www.uspa24.com/bericht-8167/dr-jitendra-singh-awards-certificates-of-appreciation.html>

Editorial office and responsibility:

V.i.S.d.P. & Sect. 6 MDSStV (German Interstate Media Services Agreement): Doruvu Paul Jagan Babu

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Official Federal Reg. No. 7442619